

Area Partnership 2 - Wednesday, 7 Northampton East March 2007 Area Partnership (Billing, Ecton Brook, Lumbertubs and Thorplands) Emmanuel Church Rooms,<br/>Billing Brook Road,7:00 pm -<br/>9:00 pmNorthampton NN3 8JR

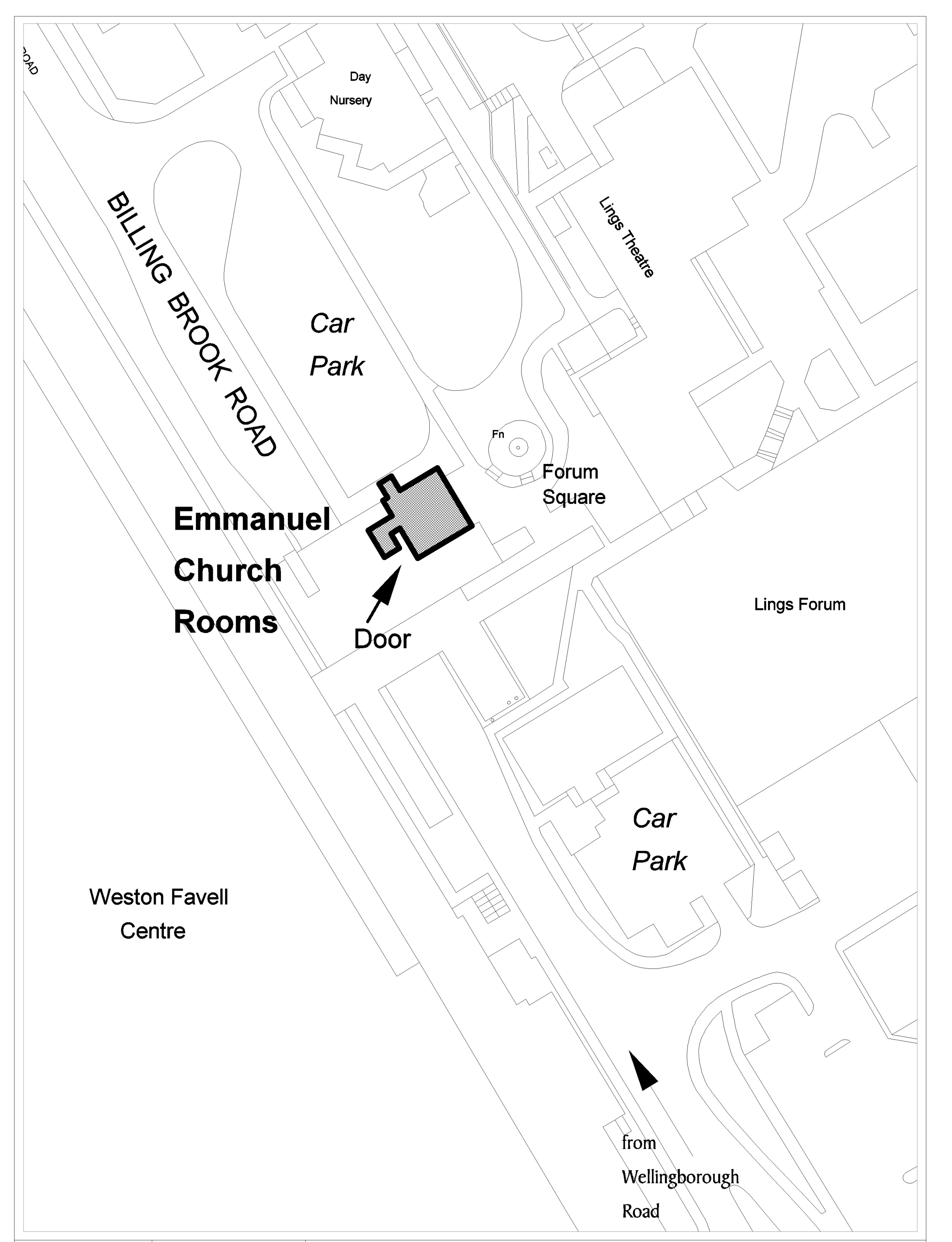
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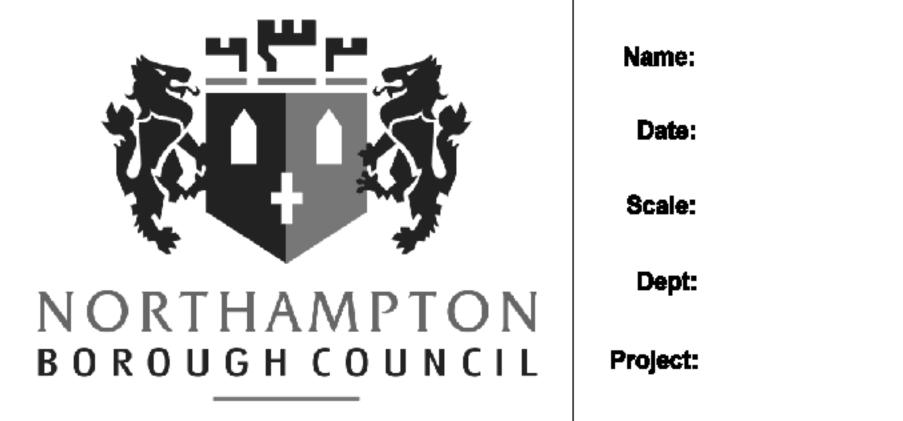
### AGENDA

- 1. Apologies
- Minutes of the meeting held on 3rd January 2007 (Copy attached)
- 3. Matters Arising
- 4. Northampton Borough Council Waste Collection
- 5. Police Safer Communities Team
- 6. Local Issues General Discussion
- 7. Information Exchange
- 8. Two Items for the next Meeting
- 9. Dates of Future Meetings

The dates are yet to be agreed. NB. Due to the Northampton Borough Council elections in May 2007 the next meeting is not likely to be until June 2007.

Further information about Neighbourhood Management and Consultation information can be found via: <u>www.northampton.gov.uk/neighbourhood</u>





# **Emmanuel Church Rooms - Location**

Park in adjacent car park; use street door facing Billing Brook Road

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## Agenda Item 2

#### **Northampton Borough Council**

#### Area Partnership 2 - Northampton East Area Partnership (Billing, Ecton Brook, Lumbertubs and Thorplands)

#### Wednesday, 3 January 2007

#### Present:

Councillor Michael Boss Councillor Jamie Lane Councillor Christopher Malpas Councillor Lee Mason Councillor Leslie Patterson Councillor Margaret Pritchard	<ul> <li>Thorplands Ward, NBC</li> <li>Ecton Brook Ward, NBC</li> <li>Billing Ward, NBC</li> <li>Lumbertubs Ward, NBC</li> <li>Thorplands Ward, NBC/Thorplands Division, NCC</li> <li>Lumbertubs Ward, NBC</li> </ul>
K Abel L Ambrose C Craddock C Gamble PC Gardiner N Hudson	<ul> <li>Northamptonshire PCT</li> <li>Northampton Borough Council</li> <li>Northampton Academy</li> <li>Trading Standards, NCC</li> <li>Northants Police</li> <li>Northampton Academy</li> </ul>
L Ingram A Kapoor N Wooding	<ul> <li>Neighbourhood Warden, NBC</li> <li>Neighbourhood Warden, NBC</li> <li>Neighbourhood Warden, NBC</li> </ul>
J Capstick A Hiam D Littlewood C Mistry D Nichol S Shaw	<ul> <li>Individual</li> <li>Brookside Residents Council</li> <li>Arbours Neighbourhood Watch</li> <li>I.H.W.O / V.H.P</li> <li>Bellinge Residents Association</li> <li>Billing Parish Council</li> </ul>

#### 1 Apologies

Apologies for absence were received from N Aggarwal-Singh, PC S Bedford, L Cameron, M Clasper, B Fisher, Mr and Mrs Guthrie, A McAuliffe, D McKintosh, S Parsons, G Pritchard, P Stevenson and P Touati.

#### 2 Minutes of the meeting held on 13th November 2006

Minutes of the meeting were agreed as a true record with the following amendments:

- To include Mrs D McKintosh in the attendees list.
- Page 2, 3(A) Should read '...at Walledwell Court, Standens Barn...'
- Page 4, Item 5 should read 'Councillor Pritchard reported that the old garage door in Old Quarry Court.... It had not been repaired....'

#### 3 Matters Arising

#### 3(A) Birds Hill Road off Billing Brook Road (page 2)

Councillor Pritchard commented that she had not yet had a response from Inspector Lindsay in relation to the expected date when officers would visit Birds Hill Road to monitor speeding problems. She would like to know the outcome of the visit. She commented that as there were schools in the vicinity it was an area of great concern.

It was noted that Inspector Lindsay had commented that the exact dates of the visits would not be revealed for obvious reasons.

PC M Gardiner commented that it was his understanding that Birds Hill Road had been monitored. He commented that he would confirm whether this had been done.

# Action: PC M Gardiner to confirm whether the speed monitoring at Bird Hill Road had taken place and what the outcome of the visit was.

#### 3(B) Local Issues (Page 5)

Councillor Pritchard commented she had attended the WNDC Planning meeting with S Attfield and expressed concern in relation to the traffic implications over the plans to build houses at the Old Emmanuel School site. She commented that their concerns were not taken into consideration. WNDC had commented that they had carried out a site visit and their view was that traffic would not be an issue. Northampton Borough Council had agreed to look into the traffic issues.

#### 3(C) Local Issues (Page 5)

N Wooding reported that the repair work required on the footway in Berrydale had now been resolved.

#### Northamptonshire PCT

K Abel introduced herself as a Strategic Health Manager from Northamptonshire PCT. She commented that she would be focusing on Northampton East area and would be involved in with the new Neighbourhood Management providing a view from the health angle.

#### 4 Trading Standards

C Gamble introduced herself as the Community Safety Manager from Trading Standards Services at NCC. She reported that they mainly focused on under age sales and rouge traders amongst other areas.

She informed that they worked closely with the Police to deal with door-to-door sellers and bogus builders. The advice they generally gave was not to deal with anyone at the doorstep. Individuals should look for people that were registered and ask family or friends for contacts of servicemen. The traders generally would not leave any paper work. Individuals should ensure that there was a postal address. Rogue traders usually changed their business names, phone numbers and vehicles.

In relation to under age selling she reported that their main focus was on underage alcohol sales. In Northamptonshire they had carried out test purchases and found that there was still quite a high rate of underage selling. They worked closely with retailers and provided training DVDs, posters and leaflets. There was a 'Think 21' campaign in stores, which prompted sellers to ask consumers who did not look 21 years of age.

She commented that they relied on intelligence from people to find a lead. They did not necessarily need any evidence of underage selling, as they would investigate by sending a test purchaser.

She informed that there was a new provision due to come into effect, which would suspend underage sellers from selling alcohol for 48 hours if found guilty. This would have a big impact on the sellers.

In relation to the Trading Standards helpline, she commented that last year the government had decided to have a central point of contact. It would be a first point of contact providing advice and referring any issues to the local offices. She said as the system was new, they have had problems with filtering information to local offices. The communication was improving, however they still had some problems.

Councillor Mason requested information on the email scams, which asked individuals for their bank details. C Gamble commented that Trading Standards did not enforce this, however they did direct individuals to other agencies where further information could be sought and these types of scams could be reported. The advice they gave was that banks would not ask details of their clients.

Further information and advice on banking scams could be found via <u>http://www.banksafeonline.org.uk</u>. The Office of Fair Trading also provide a range of information for consumers via <u>http://www.oft.gov.uk</u> Full contact details for Office of Fair Trading are **attached in Annex 1.** Councillor Mason suggested that this information should be circulated to the Borough Council staff so to gain wider awareness of the issue.

A number of leaflets, stickers were circulated to the attendees. Further information and advice can be via the below link: <u>Website: http://www.tradingstandards.gov.uk/northants</u> or <u>Postal Address</u>: Northamptonshire County Council Trading Standards Service, Wootton Hall Park, Northampton, NN4 0GB <u>Telephone:</u> (01604) 707900 <u>Fax:</u> (01604) 707901 <u>Email: tradestd@northamptonshire.gov.uk</u>

The national Trading Standards website <u>www.tradingstandards.gov.uk</u> also provides information.

#### 5 Young People and Northampton Academy School Council

N Hudson, Northampton Academy introduced Miss C Craddock who was a young pupil at Northampton Academy. Further to the Area Partnership meeting in July 2006, she commented that the young people on the Northampton Academy Schools Council had asked students of the academy about what facilities and activities they would like to see in their area of residence.

Miss Craddock commented that the young people wanted places where they could

meet and go out in the evenings and weekends. Majority of the boys wanted to see soccer pitches and organised activities such as local five a side soccer clubs. Ideas also included having a trampoline site and canteen clubs. They wanted to see more skate parks in the eastern area.

N Husdon reported that the younger pupils had suggested the use of library in the evenings and local swimming pool. She commented that young people were also keen to get involved in charity and fundraising events.

She commented that the older pupils had suggested places where they could play pool. They would like to invite a DJ to show them how to use the decks. Some students had commented that they would like to use the facilities in the academy outside school hours.

N Hudson reported that some students had won a bid for £5000 to organise football matches for younger pupils. The Academy was very proud of the young people's achievement.

It was noted that there was a skate park in the Lings Playing Fields. A Multi Purpose Games Area (MUGA) was due to be opened in Lumbertubs. It was noted that there were Multi Purpose Games Areas in various locations including one in Bellinge, Blackthorne and two in Thorplands.

Councillor Pritchard commented that she was very keen on holding charity and fund raising events and had numerous ideas. She welcomed young people to contact her if they were interested to get involved. Her contact details are Tel: 01604 412012 or email: <u>cllr.mpritchard@northampton.gov.uk</u>.

She reported that the Hope Centre (previously known as Soup Kitchen) were looking to raise £250,000 and the Academy could get involved in raising money to help support their appeal. Councillor Mason added that she was hoping to raise money for the Hope Centre in the near future.

Councillor Patterson reported that they were calling a meeting on 20<sup>th</sup> January 2007 in a bid for Youth Clubs in Goldings, Thorplands and Southfields. He commented that any young people residing in the area who would like to be involved should contact himself. His contact details are Tel: 01604 494056 or email: <u>cllr.lpatterson@northampton.gov.uk</u>.

L Ambrose reported that as part of the Money 4 Youth project, young people had put forward a number of ideas, which included gym activities, dance and drama sessions in the Eastern area. They were currently looking at the possibility of having a mobile skate park and ice ring. She commented that young people could put forward ideas to her. Her contact details are Tel: 01604 837566 or email: lambrose@northampton.gov.uk.

#### 6 Local Issues - General Discussion

#### 6(A) Police Update

PC Gardner reported that generally crime statistics in the eastern area were down however during this time of year number of burglaries tend to increase due to expensive Christmas presents. He informed that the Northampton East Area Safer Communities Team would be launched on 15<sup>th</sup> January 2007 at 11am. The venue was yet to be confirmed.

#### 6(B) Empty Properties

R Shah, a resident commented that he had reported damage and vandalism to a vacant property at 39 Thatchwell Court, Standens Barn to an NBC Officer. He commented that to date nothing seems to have been done about it.

#### 6(C) Waste Collection

R Shah raised concern over the way bins and boxes were left after collection. This was hazardous for people with visual impairments.

Councillor Boss commented that consultation on waste collection over the Christmas period was very poor. It had been advertised in the Chronicle and Echo, which did not widely read and information was put on the website. He commented that residents were unaware of which bins were being collected. The Council had arranged for waste collection to be normal on Boxing Day, however half the crew had failed to appear.

A resident commented that previously the Council had dropped a leaflet to every household about holiday waste collection arrangements and it was effective.

Councillor Pritchard commented that she had been informed that it was difficult to find information on the Council's website.

The Area Partnership requested that their concern over the waste collection and consultation was expressed to NBC.

# Action: L Ambrose to express to the Council the Area Partnership's concern over the waste collection and consultation during the Christmas period.

#### 6(D) Staffing over the Christmas period

Councillor Pritchard reported that her constituent had contacted her during the break about a flooding problem. The individual had firstly contacted the Council, however was passed around departments and eventually someone had logged a report. It was noted that the issue had been resolved as the problem related to the Water Company. However to date she had had no contact from the Council.

#### 6(E) Weston Favell Centre Toilets

A resident reported that the gent's toilet in the Weston Flavell centre was appalling and unhygienic. It needed repair and maintenance. This also applied to disabled toilets.

Residents were informed that this was a Borough Council facility. Councillor Pritchard and Councillor Mason had met with K Legg (Weston Favell Manager) a year ago in an attempt to resolve the problem. It was reported that M Ridnell an NBC Officer in Estates was involved with some aspects of the issue.

#### Action: L Ambrose to look into the issue regarding the toilets in Weston Favell Centre and update the Area Partnership.

6(F) Weston Favell Centre Walkway, Penistone Walk

A resident raised concern about the walkway and the uneven path near Penistone Walk. He stated that a visually impaired individual had fallen down due to an uneven surface.

#### Action: L Ambrose to forward the concern to relevant officers.

#### 6(G) Southfields Cleaning Day

Councillor Boss reported that they had organised a day to clean the Southfields Estate and anyone interested to join were welcome. It would take place on Saturday  $17^{\text{th}}$  February 2007 at 10:30 – 12:00 near the shop.

#### 7 Two Items for the Next Meeting

L Ambrose reported that PC S Bedford had contacted her requesting to introduce and talk about the Safer Communities Team to the Area Partnership at the next meeting.

She informed that she would look into the possibility of having an item on the future plans for Weston Favell Centre. However in the event of no success they could have an item of Waste Collection following the concerns raised this meeting.

In relation to the budget it was noted that the Budget Consultation Workshop was taking place on the 9<sup>th</sup> January 2007.

#### The Area Partnership agreed to have:

- 1) Northampton East Safer Communities Team
- 2) Future Plans for Weston Favell Centre or Waste Collection.

#### 8 Any Other Business

There was none.

#### 9 Date and Venue of Next Meeting

The date of the next meeting is on **7<sup>th</sup> March 2007 at 7.00pm** at Emmanuel Church Rooms, Weston Favell.

The meeting concluded at 20:10

#### Minute Annex Annex 1

#### Office for Fair Trading (http://www.oft.gov.uk/About/Who+to+contact/default.htm)

#### Who to contact

We hope you find our site provides accessible and clear information. Your comments would, of course, be very welcome. Please send these to <u>webeditor@oft.gsi.gov.uk</u>.

The OFT cannot provide advice or assistance to individual consumers or traders. If you require consumer advice, information on specific consumer rights or wish to make a consumer complaint against a trader, please call the Consumer Direct advice service on 08454 04 05 06 or visit the <u>Consumer Direct</u> website.

#### Telephone

For consumer advice, information on specific consumer rights and to make a consumer complaint against a trader please contact Consumer Direct on **08454 04 05 06**.

For all enquiries, guidance on the work of OFT and to report anti-competitive or other behaviour by a trader or traders, please contact OFT Enquiries on **08457 22 44 99**. Please be aware that OFT cannot provide advice or assistance to individual consumers or traders.

Calls to the OFT or Consumer Direct 0845 numbers are charged at no more than four pence per minute from a BT landline. Call charges from other landline providers or mobile phones may vary. Please check the rate with your phone provider.

For the OFT switchboard or to contact OFT Enquiries via the switchboard, please ring **020 7211 8000**.

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#### Email

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#### Post

For all enquiries, guidance on the work of OFT and to report anti-competitive or other behaviour by a trader or traders, please write to: Enquiries Unit, Office of Fair Trading, Fleetbank House, 2-6 Salisbury Square, London, EC4Y 8JX. Please be aware that the OFT cannot provide advice or assistance to individual consumers or traders.